

Maintenance & Cleaning Guide



Welcome

Thank you for choosing VisiCare™ to provide beautiful VisiCareClear™ Glass Boards for your facility's quality communication experience to improve patient satisfaction. VisiCareClear™ Glass Boards are easy to clean and maintain.

Care and Maintenance

A

Erasing

Use a clean, soft, lint-free or micro-fiber cloth and apply light pressure to wipe clean. Lightly dampen the cloth with water for streak-free cleaning. Do not use paper towels or other abrasive materials, as they may cause micro scratches on the glass surface over time.

Cleaning

Dampen a soft, lint-free cloth with clean water and a mild, non-abrasive detergent. Wipe the surface thoroughly to remove all dry erase marker dust and any visible dirt. Professional glass and vinegar-based window cleaners may also be used for a streak-free surface. Immediately dry the glass surface after cleaning by using a separate lint-free soft dry cloth.

Disinfecting

Disinfectant sprays and sanitizing wipes commonly used in hospitals may be applied to the glass surface. It is recommended to follow any disinfection process or use of any cleansers harsher than typical glass cleaner or mild detergents by immediately wiping the glass surface again using a soft, clean cloth dampened with water to completely remove any residue of the chemical(s).

Scratches

To prevent scratching the surface, use only soft cleaning cloths on the glass surface. AVOID using any sharp objects near the glass surface, such as razor blades, metal scrapers, sharp objects, abrasive paper towels, abrasive cleansers, etc.

Helpful Hints

1. Clean the board thoroughly as often as possible. Wipe the erasable surface once daily, at shift change or at least after each patient discharge.
2. Care teams use VisiCare™ Mini Badge Clip Dry Erase Markers as individual markers that are always handy. Fewer markers will go missing due to the clips!



Best Practice Various wall mounted and magnetic marker holder styles are available from VisiCare™ for convenient marker storage.



Using Your Boards - Markers and Erasers

B

Marker Selection

Use VisiCare™ black low-odor dry erase markers, available in many styles. While most dry erase markers will work on VisiCareClear™ Glass Boards, we cannot guarantee the long term results or quality of other brands of markers.

Marker Testing

First test ALL NON-VisiCare™ markers in a corner of the board to ensure the ink is easy to remove before filling out your new boards for the first time. Discard any markers that are difficult to erase.

Best Practice We recommend VisiCare™ dry erase markers to extend the life of your new boards.

Marker Colors

We recommend writing in black erasable ink. Colored Ink, other than black, will appear lighter and more difficult for the patients to read at a distance. Additionally, your new VisiCareClear™ Glass Boards are branded with your custom corporate colors, so writing with black ink will show up more prominently on the colorful layout.

Erasers

Any soft eraser, clean-lint free or microfiber cloth can be used to remove ink dust as often as needed.

Best Practice We recommend VisiCare™ disposable antimicrobial microfiber cling erasers as a germ-free, handy and gentle cleaning tool.

VisiCare™ Accessories

To order standard VisiCare™ markers, erasers or to customize them with your logo: Call **281.465.0040**
Email orders@visicare.com
Order Online visicare.com



USE IN PATIENT ROOMS,
OPERATING ROOMS,
AND MORE!



Protecting the Glass Surface

C

- 1 Do Not allow dirt and residue to remain on glass for an extended period of time.
- 2 Do Not use razor blades, metal cleaning tools or other sharp scrapers to clean glass surfaces.
- 3 Do Not allow metal parts of any equipment to contact the glass or use brushes, squeegees, or other hard cleaning devices.
- 4 Do Not use coarse abrasive cleaning agents, powdered scouring compounds, bleach or ammonia-based sprays or solvents.
- 5 Watch for and prevent conditions that can damage the glass.

Clear Pockets

Our sturdy pocket accessory attractively showcases department initiatives, flyers and/or changing notices.



KEEP FOR
FUTURE
REFERENCE!

OPTIONAL
CLEAR POCKET
FOR NOTICES
+ FLYERS

A detailed patient care board form for Memorial Plaza. It includes sections for patient information (Name: CAROLINA VERGE, Date: JUNE 16, Room: Rehab 18), My Care Team (Doctor: DR. SILVA, Nurse: OLIVER, etc.), My Plan of Care (Communication Alert: SPANISH PREFERRED), My Therapy (Occupational Therapy, Physical Therapy, etc.), My Team/Family Conference (Family Member: PAULA VERGE), Medical Clinic (Pain Rating Scale, Medication), and My Activity (In/Out of Bed, In/Out of Toilet, etc.). It also has a section for Medication Side Effects and a Fall Risk assessment.