



# Maintenance & Cleaning Guide



## Welcome

Thank you for choosing VisiCare™ to provide your VisiCare™ Mobile Boards healthcare communication experience for your facility.

## Cleaning Your Boards

### A Clean Between Patients

Clean the board thoroughly, especially the erasable lens, between patients.

### Scratches

lenses can scratch if they are not cared for properly.

### Erasing Boards

Use a clean, soft, lint-free or micro-fiber cloth, apply on light pressure. Lightly dampen the cloth with water for a streak-free cleaning effect.

### Cleaning Boards

Dampen a soft, lint-free cloth with clean water and a mild, non-abrasive detergent and wipe the surface thoroughly, rinse with clean water and dry with a soft cloth. This will prevent water spotting.

### Solvents

If needed, spray a diluted ammonia-free glass cleaning ONTO a cloth and then wipe the lens with the damp cloth. Be very careful using any solvent stronger than diluted glass cleaner. Strong solvents will subject erasable lenses to stresses that often result in the surface dulling, cracking, or etching.

### Immediately Wipe

If any cleansers harsher than glass cleaner are used, immediately wipe the lens surface with a damp cloth to remove chemicals and prevent damage to the surface of the lens.

## Helpful Hints

**Use two hands** when opening and closing the 4 edges of the VisiCare™ boards.

**Always** place the graphic insert and the lens inside the inner border of the board so they are properly seated in the board and will be protected from harm

Wall mounted and hanging **marker holders** are available from VisiCare™ if needed for marker storage.

**Best Practice:** VisiCare™ Mini Badge Clip Dry Erase Markers for the Care Team, markers are always handy and fewer will go missing!



## Using Your Boards

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### Marker Testing

First test ALL NON-VisiCare™ markers in a corner of the lens to ensure the ink is easy to remove before filling out your new boards for the first time. Discard any markers difficult to erase to prevent damaging lenses.

**Best Practice:** We recommend VisiCare™ markers, which have been tested to work with VisiCare™ lenses.

### Marker Styles

Use black low odor dry erase markers on your new boards. While most dry erase markers will work on VisiCare™ boards, we cannot guarantee the results or quality of other brands of markers.

### Marker Colors

We recommend writing in black erasable ink. Colors are lighter and more difficult for the patients to read. Your new VisiCare™ boards are branded with corporate colors and BLACK ink is more prominent on the colorful layout.

### Erasers

Any soft eraser can be used to remove ink when needed.

**Best Practice:** We recommend VisiCare™ disposable microfiber erasers or cleansing cloths for a germ-free patient room.

### VisiCare™ Accessories

To order VisiCare™ markers, erasers or to customize markers / erasers with your logo call: **281.465.0040** or email: [orders@visicare.com](mailto:orders@visicare.com).

**PATIENT ROOMS,  
OPERATING ROOMS,  
AND MORE!**



## Extend Your Boards Use

- 1** Do Not use permanent markers or ink pens on your VisiCare™ lenses.
- 2** Do Not write directly on the graphic insert portion of your new VisiCare™ boards. .
- 3** Do Not use coarse abrasive cleaning agents, powdered scouring compounds, bleach or ammonia-based sprays or solvents.
- 4** Do Not use brushes, squeegees, or other hard cleaning devices.
- 5** Do Not spray cleaners directly on the lens.
- 6** Do Not use dry erase markers labeled as “intense” or “vivid” colors.
- 7** Do Not keep the bottom edge of your board open to use as a marker holder.



**Mobile  
ROLLING  
Boards**

**MOBILE STAND  
ACCESSORY**  
Accessible by design.



**DON'T THROW THIS  
AWAY FOR FUTURE  
REFERENCE. THANK YOU!**