

Maintenance & Cleaning Guide



Welcome

Thank you for choosing VisiCare™ to provide beautiful VisiCare™ White Boards for your facility's quality communication experience to improve patient satisfaction. VisiCare™ White Boards are easy to clean and maintain.

Care and Maintenance

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Erasing

Use a clean, soft, lint-free or micro-fiber cloth and apply light pressure to wipe clean. Lightly dampen the cloth with water for streak-free cleaning. Do not use paper towels or other abrasive materials, as they may cause micro scratches on the whiteboard surface over time.

Cleaning

Dampen a soft, lint-free cloth with clean water and a mild, non-abrasive detergent. Wipe the surface thoroughly to remove all dry erase marker dust and any visible dirt. Professional whiteboard and vinegar-based window cleaners may also be used for a streak-free surface. Immediately dry the whiteboard surface after cleaning by using a separate lint-free soft dry cloth.

Disinfecting

Disinfectant sprays and sanitizing wipes commonly used in hospitals may be applied to the whiteboard surface. It is recommended to follow any disinfection process or use of any cleansers harsher than typical whiteboard cleaner or mild detergents by immediately wiping the whiteboard surface again using a soft, clean cloth dampened with water to completely remove any residue of the chemical(s).

Scratches

To prevent scratching the surface, use only soft cleaning cloths on the whiteboard surface. AVOID using any sharp objects near the whiteboard surface, such as razor blades, metal scrapers, sharp objects, abrasive paper towels, abrasive cleansers, etc.

Helpful Hints

1. Clean the board thoroughly as often as possible. Wipe the erasable surface once daily, at shift change or at least after each patient discharge.
2. Care teams use VisiCare™ Mini Badge Clip Dry Erase Markers as individual markers that are always handy. Fewer markers will go missing due to the clips!



Best Practice Various wall mounted and magnetic marker holder styles are available from VisiCare™ for convenient marker storage.



Using Your Boards - Markers and Erasers

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Marker Selection

Use VisiCare™ black low-odor dry erase markers, available in many styles. While most dry erase markers will work on VisiCare™ White Boards, we cannot guarantee the long term results or quality of other brands of markers.

Marker Testing

First test ALL NON-VisiCare™ markers in a corner of the board to ensure the ink is easy to remove before filling out your new boards for the first time. Discard any markers that are difficult to erase.

Best Practice We recommend VisiCare™ dry erase markers to extend the life of your new boards.

Marker Colors

We recommend writing in black erasable ink. Colored Ink, other than black, will appear lighter and more difficult for the patients to read at a distance. Additionally, your new VisiCare™ White Boards are branded with your custom corporate colors, so writing with black ink will show up more prominently on the colorful layout.

Erasers

Any soft eraser, clean-lint free or microfiber cloth can be used to remove ink dust as often as needed.

Best Practice We recommend VisiCare™ disposable antimicrobial microfiber cling erasers as a germ-free, handy and gentle cleaning tool.

VisiCare™ Accessories

To order standard VisiCare™ markers, erasers or to customize them with your logo: Call **281.465.0040**
Email orders@visicare.com
Order Online visicare.com



USE IN PATIENT ROOMS,
OPERATING ROOMS,
AND MORE!

Protecting the Whiteboard Surface

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- 1 Do Not allow dirt and residue to remain on whiteboard for an extended period of time.
- 2 Do Not use razor blades, metal cleaning tools or other sharp scrapers to clean whiteboard surfaces.
- 3 Do Not allow metal parts of any equipment to contact the whiteboard or use brushes, squeegees, or other hard cleaning devices.
- 4 Do Not use abrasive cleaning agents, powdered scouring compounds, bleach or ammonia-based sprays or solvents.
- 5 Watch for and prevent conditions that can damage the whiteboard.

VISICARE™
Creating Visible Healthcare™
Mobile Boards



KEEP FOR
FUTURE
REFERENCE!



**MOBILE STAND
ACCESSORY**
Accessible by design.

